

IMPORTANT INFORMATION:

Have your SWDA issued garbage can out by 6:00 AM on your scheduled pickup day. After disposal, return the can to your home by 8:00 PM.

Please place your garbage at the nearest county-maintained road or safe access point.

Please place the garbage can with the handle away from the road.

If your garbage was missed, please call us ASAP to schedule a missed pickup.

HOLIDAYS: Please note that pickups will operate on a regular schedule for all holidays except for Thanksgiving, Christmas, and New Year's Day.

To ensure all items placed at the curb for garbage pickup are collected, please only use the SWDA garbage can provided to you with your service.

Please visit our website or Facebook for up to date changes in our schedule & events.

YOUR ACCOUNT DETAILS:

Account #:	
Pick-Up Day:	
Billed In:	
Cart #:	

Please call us at (251) 972-6878, if you should have any questions about your account, or would like to pay your garbage bill.

Our goal is to provide the best possible service to the citizens of Baldwin County.

Thank you for helping keep Baldwin County beautiful!



15093 Landfill Drive
Summerdale, AL 36580

Phone (251) 972-6878
Fax (251) 970-4013

Website:
baldwincountyswda.org

Email:
billing@baldwincountyswda.org

BULKY/ YARD DEBRIS PICKUP REQUESTS

**CUSTOMER MUST CALL TO SCHEDULE PICKUP
(251)972-6878**

SWDA will provide one scheduled pickup per month, at no charge, to customers with accounts in good standing.

Pickups may consist of Bulky Waste, White Goods, Light Construction and/or Yard Debris
Limit of 4 cubic yards per pickup

Bulky Waste

YES - Furniture, Appliances, Mattresses, Carpet, Auto Tires (limit 4 - less than 20" in diameter)

YES - Refrigerator, Range, Water Heater, Air Conditioner, Exercise Equipment, & Other Large Appliances, Swing Sets (must be broken down)

NO - Fence Wire

NO - Household Waste

Light Construction

YES - From small home DIY repairs & projects

NO - C&D waste generated by a contractor

Yard Waste

YES - Grass Clippings & Leaves (must be bagged), Twigs, Limbs, etc.

NO - Tree Trunks or Limbs over 6 inches in diameter or over 6 feet in length

Waste or Debris generated by a Contractor is not eligible for pickup!

Billing Policy:

Bills will be mailed out Quarterly (payments are due the first month of your quarter). Your first bill will be based on the date of your first service pickup provided.

There is no prorated billing.

Failure to receive a statement does not excuse a customer from making timely payments on their account.

To sign up for e-invoice or Credit Card Auto Pay, contact our office at (251) 972-6878 or visit our website.

**We do not accept American Express*

Rates:

Once-A-Week Pickup with a SWDA

Garbage Can: (Mandatory)

Monthly Fee:	Quarterly Fee:	Yearly Fee:
\$17.00	\$51.00	\$204.00

Twice-A-Week Pickup with a SWDA

Garbage Can:

(Not available in all areas)
(Required in some areas)

Monthly Fee:	Quarterly Fee:	Yearly Fee:
\$34.00	\$102.00	\$408.00

Extra SWDA Garbage Can:

Monthly Fee:	Quarterly Fee:	Yearly Fee:
\$5.00	\$15.00	\$60.00

To verify what your rate will be - please call (251) 972-6878

Payment Policy:

We accept cash, check, money order, and credit card payments (Visa, Master Card and Discover). Payments may be made online at baldwincountyswda.org after receiving your first bill.

Late Fee Policy:

Payment is due by the last day of the month in which you are billed. If there is any unpaid balance remaining on your account, a late fee of \$10.00 will be added monthly to your balance.

At 90 days past due, this is considered failure to comply with the Solid Waste Disposal Act and will initiate legal action which could lead to criminal prosecution.

The Code of Alabama, 1975, Section 22-27-3, provides for mandatory participation and subscription to garbage service in Baldwin County. Every person, household, business, industry or property owner is liable for the fee for garbage collection services made available. This also prohibits the illegal burning of waste as a means of disposal.

The Code of Alabama, 1975, Section 22-27-4, states that unauthorized dumps shall be prohibited, removed, enjoined, and enforced upon across the state of Alabama.

Returned Check Policy:

A NSF fee of \$30.00 will be added to your account on all returned checks.

Terminating Service Policy:

Each customer is responsible for notifying SWDA Baldwin County in order to end service and close their account. Your last bill will be based on the date of your last pickup provided.

Upon termination, we will need a forwarding address and the reason in which service should be cancelled. At any point during the cancellation process, further documentation may be requested to complete this process.

Your balance must be paid in full at time-of-service termination